Robert Stringer 673 44th ave San Francisco CA 94121

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I fully support broadband competition. For years, I had exactly 2 options for internet, AT&T and Comcast Xfinity. Both are overpriced. Both neglect to have good customer support because they do not have to. If they are your only internet option, they don't have to try to provide a good service.

I've used Sonic for over a year now. They are fair priced. Better speeds. Better customer support. They don't have the major corporation "you'll take it and you'll like it" attitude that the larger providers have. I don't know. I thought monopolies were not supposed to be a thing. I just don't see a downside to making it possible for smaller providers to get in on the action and actually care for their customer base and their product. Comcast doesn't care at all. AT&T is only marginally better. It just makes no sense that Sonic can provide faster speed and far, far better customer experience at a lower price, but they might get blocked by the massive companies who are barely providing base level service at 3 times the cost.

I've used dsl. Fiber is the future. Don't allow 2 companies who don't even want to be at the party be the only stars of the party. The country is already sliding backwards enough without it.

Thank you,

Robert Stringer